

## USER STORY

# Large Communications Provider Gains Unified Network View

### Communication Giant Gains 24/7 unified View of Network Health

- ▶ Nationwide provider of Internet, VOIP services and cable TV.
- ▶ Rapid expansion leading to scaling issues.
- ▶ Multiple Network Operation Centers.

#### The Challenge

- ▶ Geographically disbursed engineering team with multiple NOCs required insight into network health across the entire architecture, 24/7 regardless of location or technology involved.
- ▶ Coverage needed to include both the internal enterprise network and the external service provider networks along with a selection of VIP customer premise equipment (CPE).

#### The Solution

Opmantek provided a scalable solution, which has facilitated 300% growth since it was first deployed; This includes complex event automation and configuration management.

Implementation of Opmantek's RESTful API allows the export of live performance data to third party Business Intelligence products.

#### The Results



Senior Management now has visibility of business health that includes detailed, live state of both their Enterprise and Service Provider networks



All IT teams now have a unified view of network and application health, reducing time to root cause analysis by 64%.



Reduction of overheads to network management through automation.